



# CLEAN AND HEALTHY LIVING SPACES FOR SENIOR CITIZENS

**Scientific approach. Global best practice. Risk reduction.**

With more than 25 years of experience in providing cleaning and hygiene solutions across industry sectors, Tsebo is well versed in the specific requirements of both spaces and understands the nuances of cleaning and hygiene beyond the obvious to prevent cross-contamination of pathogens for safe, healthy and hygienic retirement environments.



**Retirement villages are social, caring spaces where people interact daily with each other as well as with a range of staff.**

Although many residents are physically and mentally well, there are others with varying health concerns necessitating different levels of care which means that, in essence, retirement facilities function somewhere between the hospitality and healthcare space.

## THE CHALLENGE

With continuous traffic of staff, residents and visitors coming and going as well as the social nature of retirement villages, with restaurant, catering and entertainment facilities, these residences are highly susceptible to cross-contamination of viruses and bacteria from internal and external sources. Another consideration is the risks of slip trips and falls.

The elderly are generally also more likely to touch multiple surfaces as a result of the need for mobility assistance that increases the risk of germs being transmitted between surfaces. With many residents being immunocompromised due to advanced age or health concerns, the need to prevent viral or bacterial breakouts is essential.

Communal facilities are an integral part of the retirement lifestyle and while their high volume of use necessitates regular cleaning and disinfection, it's important to minimise disruption to residents and their daily lifestyle activities.



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Tsebo employs the **Science of Cleaning and Hygiene** with a continuous focus on infection prevention.

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## OUR SOLUTIONS

Tsebo customises its solution based on low, medium and high risk areas, such as frail-care and recreational centres, accommodation and dining halls.

The cleaning and disinfection needs of each area is assessed to determine the level of risk for cross-contamination as well as peak times of use, and cleaning methodologies and timetables are adapted accordingly.

Our competent and vetted staff are trained by knowledgeable instructors on the correct use of chemicals, spill clean-up, best practice cleaning methodology, safety, waste removal importance of proper hand washing techniques and colour coding practices.

We understand the challenges facing senior citizens and through our soft skills programme we enhance understanding and empathy in our staff resulting in a friendly, respectful and caring workforce. This contributes to maintaining the professional reputation of your retirement village. We aim to put your residents at ease while we carry on our work on site. Managers re-enforce training on a regular basis.

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### **Our solutions include:**

- Day-to-day cleaning and disinfection of surfaces and touchpoints in line with best practice.
- Specialised cleaning includes a wide variety of services such as the restoration and grinding of marble and natural stone floors, carpet cleaning, kitchens and canopy cleaning, ablution deep cleaning, IT cleaning and disinfection, emergency cleaning after flood damage and high-level window cleaning (above 2 metres) using advanced methodologies.
- COVID-19 specialised cleaning (pre-occupation and rapid response cleaning in the event of an outbreak)
- Hygiene Solutions includes installation and replenishment of dispensers for toilet paper, sanitiser, soap and other hygiene-related products. Our consumables are certified and approved for use in the Healthcare Sector and our sanitisers and disinfectants are effective against a wide range of viruses, bacteria and fungi.

## THE BENEFITS

- ✓ Maintaining an aged-care environment that is consistently cleaned and disinfected is the first line of defense in protecting the health of this vulnerable population of residents. Our science of cleaning and hygiene practices reduce the risk of spreading infections and making seniors sick. It also helps to keep the staff who work in these facilities healthy so they can provide these much-needed services.
- ✓ Tsebo's infection prevention practices and products are benchmarked against best-practice protocols of the National Centre for Disease Control, World Health Organisation and South African Department of Health to ensure health and safety and COVID-19 compliance.
- ✓ Seniors will be physically and mentally happy.
- ✓ Seniors can prevent allergies from destroying their day.

**When you choose Tsebo Cleaning and Hygiene Solutions you will always have complete peace of mind.**

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Partner with the winner of **6 Diamond Arrow and 2 Golden Arrow PMR.africa awards** across 8 sectors.

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Scan here to contact us for more information.

**GET IN TOUCH**

**The science of cleaning and hygiene beyond the obvious**



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**ENVIRONMENTALLY FRIENDLY PRODUCTS**

