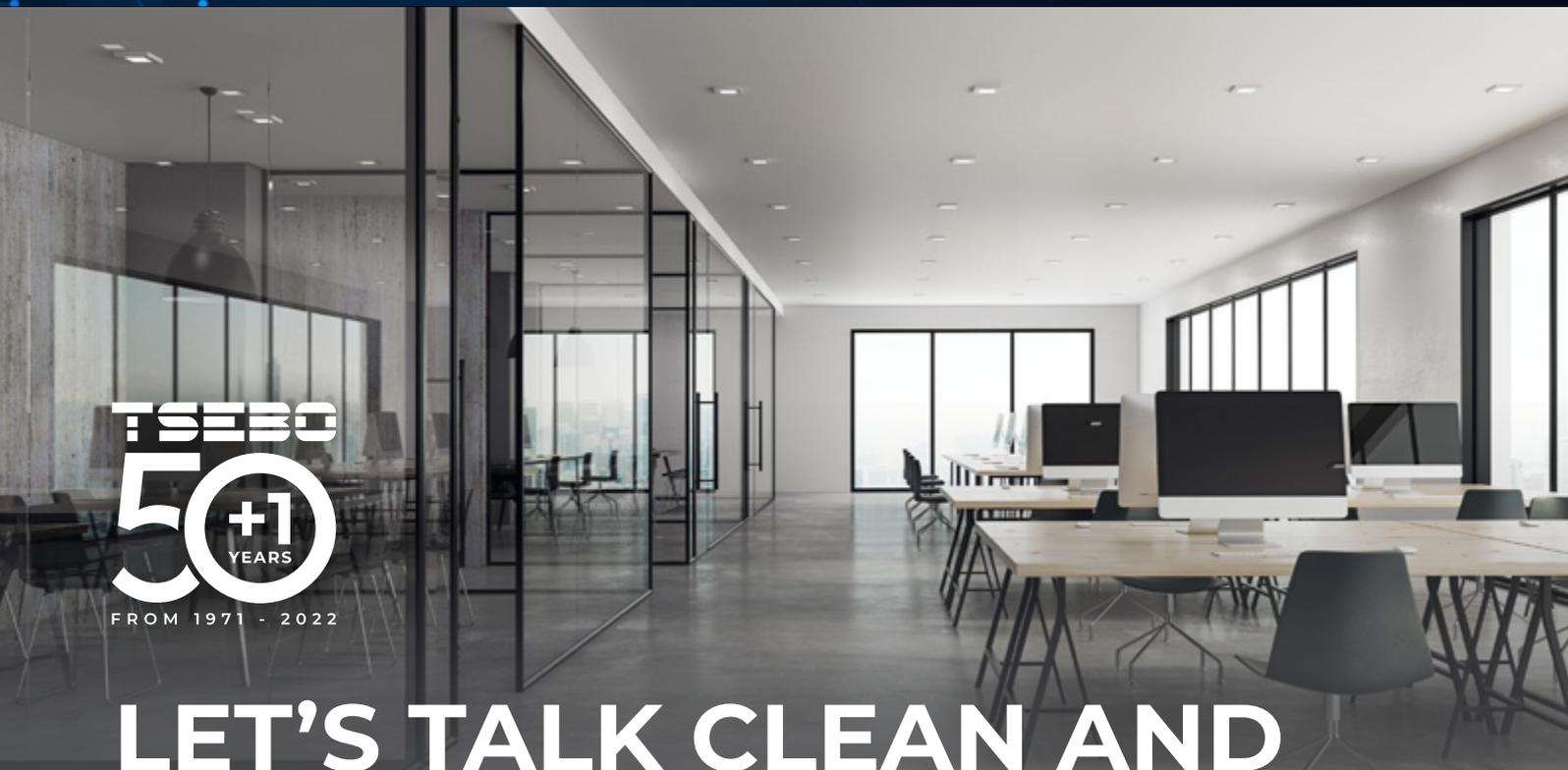




THE SCIENCE OF
CLEANING
& **HYGIENE**

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TSEBO
50+1
YEARS
FROM 1971 - 2022

LET'S TALK CLEAN AND HYGIENIC WORKPLACES

By Monwabisi Kalawe, CEO Cleaning and Hygiene Solutions

After two challenging years at the hands of the Covid-19 pandemic, we have finally adjusted to mask wearing, regular hand sanitisation and strict cleaning and hygiene protocols. But while Covid-19 case numbers are currently relatively low, it is important to keep our guard up against future waves of the virus and other outbreaks.

QUARTERLY NEWS
TSEBO CLEANING SOLUTIONS
www.tsebo.com

TSEBO

Tsebo Cleaning and Hygiene Solutions is here to support your business' hygiene specifications by staying up to speed with the latest trends and cleaning technology — to ensure the health and productivity of your employees, clients and workplaces. We take the stress out of making sure that your workplace is safe, clean and decontaminated by offering hospital-level cleaning for any environment.

In addition to our regular deep-cleaning services, we also provide Covid-19 specific cleaning, which includes the use of electrostatic disinfection to deep clean and disinfect all surfaces and hard-to-reach areas. Some of the benefits of our deep-cleaning services include:

- Cost effective and efficient
- Certified and approved chemicals
- Touch-point sanitation reduces the risk of transmission
- Training in infection control practices, including PPE usage and other personal preventative measures

Our hygiene services deliver immediate, cost-effective solutions for a germ-free environment and include:

- Eco-friendly hand sanitisers and advanced dispensers
- No-touch hand drying solutions
- Odour control solutions

Aside from cleaning, we are able to facilitate a number of other solutions through our sister companies – from Catering to Security, and Facilities Management to Energy and Engineering Solutions.

As your business continues to adjust to new ways of working, I would like to assure you of our support as we ride out Covid-19 and tackle any future challenges together.



The confidence to return to safe work environments




THE CONFIDENCE TO RETURN TO SAFE WORK ENVIRONMENTS



NUMBER 1 IN HEALTHCARE, NATIONWIDE

As the Covid-19 numbers decline and more employees return to their office and physical workspaces, it's important that we don't let down our guards. Taking preventative measures and paying vigilant attention to cleaning and hygiene are essential to keeping the next wave of Covid-19 at bay.

To maintain productivity, employees need to feel safe and confident that every measure is taken to clean and sanitise the workspace. Employees should wash their hands regularly and use hand sanitiser after contact with office apparatus. All surfaces should be sanitised and procedures should be put in place to deep-clean floors and work spaces.

Tsebo has extensive experience in healthcare environments, where meticulous deep cleaning, sanitation and high-service standards are crucial. This, along with our considerable expertise in crisis management, puts us in the unique position of being able to roll out rapid, COVID-19 specific solutions.

Hospital-level cleaning for every environment

With our roots in the healthcare sector, Tsebo Cleaning and Hygiene Solutions is equipped to offer tailored services to help your organisation reduce the risks of spreading COVID-19, in line with recommendations from the National Institute of Communicable Diseases.

We offer full-service hygiene support for your staff and can deploy specialised COVID-19 teams to clean and disinfect buildings (pre- and during occupation).

WHAT WE OFFER

We offer maintenance cleaning services for offices, schools, nursing homes, hotels, industrial premises, government buildings, hotels, shopping centres and hospitals, as well as once-off and periodic services that include pre-occupation cleans, high-pressure cleaning, exterior building cleaning, preparation and restoration of floor surfaces and deep cleaning of ablutions for offices and factories.

Deep cleaning

Mechanical surface cleaning has been proven to substantially reduce bacterial colonies. Regular deep cleaning and sanitisation provides employees with peace of mind that their work environment is safe.

- Cost effective and efficient
- Certified and approved chemicals
- Touch-point sanitation reduces the risk of transmission
- Professionally trained staff
- Training in infection control practices, including PPE usage and other personal preventative measures



[→ View our full Business Solution](#)

STOP DIRT IN ITS TRACKS!

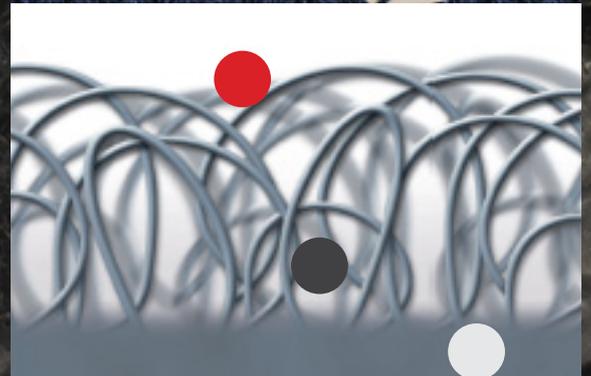
By Johan le Roux, Specialised Cleaning - Technical Manager

Why walk-off matting matters

The term 'walk-off mat' is used to describe floor mats that either scrape, or wipe dirt or moisture from the under soles of shoes.

The walk-off mat is usually placed just outside the entrance of a facility (scraper mats) or inside the entryway (wiper mats). Scraper walk-off mats are made of rubber, vinyl, or weatherproof polypropylene, and feature a surface of nubs, prongs, or other teeth-like structures that aggressively sweep and loosen dirt and moisture from the shoes. The most common types of wiper mats resemble a carpet, as it naturally absorbs the moisture and loosened dirt when guests pass through the facility's entrance, and into the lobby or foyer area. This is commonly made from nylon or polyamide fibres due to their ability to easily absorb moisture or dirt.

Entrance matting is perceived, by many, as being installed for aesthetic reasons. However, these mats are designed to significantly reduce the amount of filth that is tracked in from outside to ensure that areas with high foot traffic — such as entrances, corridors and reception areas — are consistently free from dry dirt or moisture.



Loop scraper mat

- Open web construction that removes, traps and hides dirt
- Flexible coils brush shoe soles
- Cushioned vinyl backing protects floors in inside areas



Few people realise how big an impact what happens outside a building has on the cleaning of a facility. Factors like weather conditions, undercover parking, open air parking and building activities all contribute to the different types of dirt tracked into a building. Dry dirt particles act as an abrasive that creates micro scratches on the floors — and water or mud cause a safety risk that can lead to slippery floors and increase the chances of slip and fall accidents. On average, it is estimated that 90% of soil particles that enter a building are tracked in from the outside, typically on the soles of shoes and/or wheels of trolleys.

Without an effective entrance mat, 42% of a floor's finish across the first 1.8 metres of an entrance can wear off by just 1 500 people walking across it. A combination of different floor matting solutions can be used to minimise the transfer of dirt and moisture around a building. Essentially, two zones need to be addressed when choosing floor matting systems for both internal and external purposes:

- External mats – laced outside the entrance, these are designed to remove (scrape) most of the dry dirt and moisture from wheels or soles from shoes.
- Internal mats – these are designed to remove fine dirt and moisture and are usually placed inside the entrance.

Once a floor matting system has been selected, it is important to consider the following:

- The length of the mat should be big enough — about 1.2 metres — for visitors to land with both feet when entering the building. This will help remove the highest possible levels of dirt and moisture.
- For wheelchair traffic, the matting dimensions should be large enough for the wheels to turn twice before contacting the flooring.
- The correct matting system should be used for the prevalent type of dirt around a facility.

The second most important action after selecting a matting system is to ensure that it is kept clean at all times. Unfortunately, daily quick vacuuming is not enough for the matting to perform at its optimum. Once the fibres become saturated, they usually fail to retain dirt anymore. Therefore, the cleaning of the mats should be a scheduled activity that includes regular and thorough vacuuming, as well as deep cleaning in accordance with the manufacturers' specifications. The frequency of cleaning should be determined by the foot traffic in the building.

A STEP IN THE RIGHT DIRECTION

By Marietjie Swanepoel, Hygiene - Cleaning and Healthcare Specialist

Ever considered what environmental impact the floor covering you choose might have on the environment? Have you checked if your choice is eco-friendly? Paying attention to flooring systems, especially when working towards a green rating, is just as important as the overall sustainability of the building.

Deep dive

A Life Cycle Assessment (LCA) analyses the impact of products on the environment during its various stages — from production to disposal or recovery of the product. Every detail matters, including whether they are disposed of at the end of their lifetime (cradle-to-grave) or if the product is recycled after revamping (cradle-to-cradle.) Studies around the world found that bio-based flooring products have lower environmental impact compared to other types of floors. They include flooring alternatives such as cork, linoleum, bamboo, rubber, exposed polished concrete floors and recycled carpets. It is not only important to understand where a product comes from, but its holistic-view life cycle as well.

The Interiors Green Stars Rating Tool by the Green Building Council of South Africa (GBCA) features a calculator that specifically addresses flooring. This tool enables a floor to obtain six points out of the 100 points needed for certification. The flooring is assessed based on a number of requirements:

- How much reused or recycled content is used
- Do flooring products used eco-labels?
- The durability of the floors
- Forest Stewardship Certification (FSC) in the case of wood flooring
- ISO14001 environmental management system certification
- Volatile organic compound (VOC) requirements



**Sustainable flooring
is produced
from sustainable
materials with lower
environmental
impacts than other
types of floorings
during its life cycle.**

**Acknowledgement to the following for
information contained in this article:**

Floors in Africa magazine, Vol 30. March/April 2012;
Feature Focus: Sustainability

Forest Certification Resource Centre: <https://us.fsc.org/en-us/certification>

Building and Décor: The role of Flooring in Green
Buildings; September 18, 2019: <https://www.buildinganddecor.co.za/the-role-of-flooring-in-green-building>

Polyfor SA: How to determine the sustainability of a
floor covering; Ask Denver: <https://info.polyfor.co.za/news/how-to-determine-the-sustainability-of-a-floor-covering>

Wikipedia, Sustainable flooring: https://en.wikipedia.org/wiki/Sustainable_flooring

Well-known global certification systems that include Leadership in Energy and Design (LEED), Building Research Establishment Environmental Assessment Method (BREEAM) and Edge all communicate the same message: **REDUCE, REUSE and RECYCLE!**

Polyflor, a South African vinyl manufacturer, advocate for a cradle-to-cradle approach and often emphasise a few important factors when looking into sustainable floor coverings. The life cycle starts with local manufacturing and the sourcing of recyclable natural products. The amount of energy used when manufacturing the products is also factored in. The packaging, distribution and transportation of the products also plays an important role in minimising impact. Installation methods in which adhesive-free products are used also assist with recycling and reuse. Maintenance costs play a vital role, meaning that the maintenance programme should focus on reducing energy, polish, water and cleaning products. Durability offers a sustainable option — the longer a product lasts, the less energy and resources are needed to manufacture, deliver and install a replacement.

Sustainable choices

Sustainable flooring does not necessarily translate to a style compromise. However, choosing the correct flooring system might prove challenging as it could be difficult to compare the different systems. The best way would be to explore the different floor coverings individually, then decide which floor covering will contribute to your overall rating.



Some popular eco-friendly floor coverings to consider include the following options:

- Bamboo flooring is made from fast growing renewable timber that regenerates itself after five years of cropping. Bamboo is water resistant, extremely durable and naturally antibacterial. For the most environmentally friendly option, look for bamboo with a natural base adhesive, not formaldehyde.
- Wood and engineered wood flooring are renewable materials. Through sustainable forest management, wood can be harvested with minimal impact on the environment. Wood itself is considered hypoallergenic and contributes to good indoor air quality. Many hardwood floors are easy to install, require reasonable maintenance and provide an average lifespan of 30 to 40 years. Engineered wood is a multilayer design, with the top layer of the selected hardwood usually applied to poplar or pine to reduce the amount of hardwood used. Before deciding on wood floor covering, make sure that it is sourced from forests certified by the Forest Stewardship Council (FSC), an organisation that ensures that lumber comes from sustainably managed forests.
- Cork flooring is made by removing the bark of the cork oak tree without harming the tree. The trees gradually regenerate their bark after harvesting — a process that is, in itself, strictly regulated to keep damage minimal. Because the trees can live between one and two centuries, cork is a long-term renewable and sustainable resource. Its comfortable, noise absorbent and has excellent insulation properties.
- Linoleum or marmoleum, also referred to as lino floor covering, is created out of natural, raw materials, such as flax seed oil, wood flour, pine rosin, jute, limestone and natural pigments — with no use of synthetic materials like PVC/plastic or polyolefin. Linoleum flooring products are incredibly durable, easy to clean, and comfortable to use. Linoleum is anti-static, repelling dirt, dust, and other small particles, therefore also making it hypoallergenic. This all-natural floor covering can last up to 40 years and is completely biodegradable.
- Rubber flooring is made from latex, extracted from the rubber tree and is a 100% renewable resource. It is easy to install and maintain, is anti-static and provides effective sound insulation. It also has anti-slip resistance properties and is impact resistant. However, natural rubber is not the only sustainable rubber material. Recycled rubber from used car and truck tyres is also used in recycled rubber flooring.

Environmental flooring products, like recycled rubber flooring, offer a tough and affordable layer that protects your floor while reusing synthetic materials in a positive manner. Recycled rubber flooring is also recyclable at the end of its life.

- Luxury vinyl floor's main contribution to sustainability is its very long lifespan. Not only is vinyl's manufacturing process the least energy intensive of all flooring products, but it is exceptionally energy efficient to produce. Its embedded energy is further reduced when recycled material is used in place of raw materials. The official life cycle of vinyl is 20 to 25 years. With excellent maintenance, however, it can literally last a lifetime. Maintenance costs on vinyl floors can be reduced by using PUR vinyl flooring (polyurethane reinforced treated vinyl floors) that should provide a polish or sealer-free maintenance regime for the life of the floor, therefore saving water, energy and cleaning products.
- Concrete flooring is one of the most environmentally friendly building materials available today. Made from readily abundant natural materials, it can help improve air quality and reduce waste. Best of all, a concrete floor is often already installed in your facility, just beneath existing floor coverings, waiting to be revealed and treated. Concrete floors, when left exposed, conserve resources by functioning both as a foundation slab and finished floor. This eliminates the need for other floor coverings that would eventually require replacement.
- Eco-friendly carpets are made with low volatile compounds (VOCs) and non-toxic dyes. Natural fibre carpets that are eco-friendly include wool, cotton, sisal, jute, bamboo, seagrass and coir. These are typically natural, renewable fibres that are biodegradable and do not require fertiliser and pesticides to produce. Then there are sustainable synthetic carpets where the yarn is manufactured from recycled material, cool drink bottles (polyethylene terephthalate) or industrial scraps. Instead of heading for landfills or incineration, these materials take on a new life in the form of eco-friendly yarn or the backings made for carpet tiles.

When it comes to sustainable floor coverings, there are plenty options that are kinder to the planet. When choosing a floor partner, everything from their raw material sourcing to their processing and their recycling programme is cardinal. Partner with eco-friendly suppliers and with recycling programmes that divert waste from landfills and oceans. Choosing the green way of living now has many modern stylish designs.

HOW TSEBO SAVED MERCEDES-BENZ SA 20% ON THEIR CLEANING BILL BY INTRODUCING ADVANCED CLEANING TECHNOLOGIES AND METHODOLOGIES

INTRODUCTION

As a premium provider of luxury passenger cars and commercial vehicles, Mercedes-Benz South Africa (MBSA) and its respective dealerships pride themselves on quality and innovation. This ethos is carried through to the upmarket appearance of its dealerships and office spaces.

With a national footprint and commitment to quality and innovation, the Tsebo Solutions Group had already proven itself by providing facilities management to MBSA. When this automotive company put a tender out for cleaning, it made sense to incorporate Tsebo Cleaning as part of an integrated facilities management solution across the Mercedes-Benz headquarters as well as their retail, commercial and passenger vehicle dealerships.



CHALLENGE

MBSA needed a supplier that could provide specialised cleaning capabilities across office, dealerships and workshop spaces as well as the capacity to offer high-volume car wash services. As an innovator in the automotive space, MBSA encouraged the use of technology and innovative solutions, ensuring cost and efficiency savings were realised.

The lack of best-practice methodologies, consumables and execution in service in the past, led to a sub standard cleaning service on their sites which negatively impacted their client experience of their brand. This prompted the change to find a supplier that understood their vital need for attention to detail, enabling luxury at every touchpoint.

SOLUTION

By including Tsebo Cleaning as part of an integrated facilities management solution, Tsebo was able to save the client money and provide a single source of billing, control and reporting for all its services. The team initially concentrated on restoring finishes to their original glory through methodical cleaning using only water and manual labour to remove chemical residue.

With a background in healthcare and a belief in providing hospital-level cleaning, no matter the environment, Tsebo introduced several of our cleaning products and methodologies to clean beyond on the obvious by preventing cross contamination.

Cleaning solutions



**Day-to-day
cleaning**



**High-access
cleaning**



**Wash Bay: car cleaning,
vacuuming and driver
service**



**COVID-19
specialised
cleaning**

BENEFITS AND RESULTS

An average of **100 vehicles** are washed at the premium dealership per day



Over **120** Tsebo employees



Over **131 000 m²** of workspace to clean



Over **20%** savings incurred for the client over a 4-year contract period



We need to remain the best and ensure that technology is top of mind. I am proud that our vision has not only been achieved by us as a brand, but also by our suppliers. Thank you Tsebo for again making MBSA first with a technology solution and continues to 'Wow!' all those who see it.

– Alex Boavida, Dealer Principal, MBSA Sandton



Tsebo's employees receive continual training to ensure the use of best practices, paying specific attention to detail to ensure the highest levels of service and professionalism for clients. Cleaning staff understand the importance of using different cleaning methodologies for a variety of surfaces. Wash Bay staff are trained on the use of vehicle-specific cleaning products and procedures. To augment the personal touch and professional approach of its staff, Tsebo prides itself in the use of the best available innovation and technology. Some of the innovations Tsebo has incorporated at MBSA include:

- 1. Electronic Operations and Quality Management for increased transparency and SLA tracking**
- 2. Vehicle tracking for improved cleaning turnaround times and accountability**

Other benefits

- ✓ The use of eco-friendly cleaning products and a sustainable approach to energy and water consumption
- ✓ Highly trained staff and 24/7/365 access to senior management
- ✓ Our site-based contract managers and supervisors focus on quality control and addressing site challenges, daily
- ✓ Advanced integrated reporting
- ✓ State of the art cleaning equipment
- ✓ A passion for professional quality cleaning and attention to detail

TSEBO STAFF HAVE HEART



By Cindi du Preez, National Training Manager



Tsebo introduced a customer-centric soft skills programme in our hospitals, aimed at helping our staff to show care and kindness during a time when social distancing and mask-wearing has impacted human connections. We wanted to make a difference, no matter how small, and this programme helped us achieve just that.

Without our staff's genuine love, care and unwavering dedication, this programme could never have been a success. Here are some testimonials from our Management teams on the impact of the soft skills programme.



Lindiwe Nthaba

“In ICU, my team and I always take time out of our busy schedules to speak to patients and listen whenever they need someone to comfort them during their long hospital stay. We have noticed that this helps make their stay less lonely, especially during those times when visitors are not allowed in ICU. Once, a patient that I had visited specifically requested that I return the next day, even if it was just to greet her. She appreciated that I sat and listened patiently during her loneliest moment. Knowing that someone cared, made a huge impact on the patient’s emotional state. I have seen our kind gestures change the lives of patients and help them feel at ease.”



Rosinah Khonzeka

“Our customer care plays a big role in building relationships with our patients, visitors, doctors, personnel and everyone around the building. But mostly, our patients feel very important and appreciate the hard work that we put in. One ward patient once told me that my visits made her feel as though she was recovering from the comfort of her home. We had built such a solid bond that I even sung for her on her birthday.”

Jane Govender

“While working in a hospital may be routine for us, it certainly is not for patients. As cleaners, our job is far more than just providing a clean and safe environment. It is also about making the patient feel comfortable during a vulnerable time. This is why it is important to have employees who are not just going through the motions of their tasks, but instead show a sincere and empathetic approach to their work. This really brings a smile to the patients’ faces. The simple gestures of kindness from the cleaning staff truly exemplify our company mission and values.”



Kekeletso Sekhoto

“I meet my patients with a warm Tsebo greeting every morning. I always make it a point to ask if they are satisfied with our service. Somehow, this assures them that they are safe and special because some of the patients’ families live far from the hospital and are unable to visit regularly. Having someone speak to them regularly really brings patients joy, hope and peace in their hearts.”





Rabecca Letebele

"While conducting my patient survey, one patient informed me that she was especially satisfied with how we train our staff. She specifically pointed out that she was happy with the extremely friendly person who cleaned her room."

Celeste Pienaar

"It is such an honour to be able to put a smile on someone's face, especially one who may be anxious about a medical procedure or visiting a sick family member. The one thing I have learned is that extending compassion to someone does not just fill their heart with joy, but your own as well. Striving to make a difference truly makes us better people."



Chernay Hildebrandt

"We understand the role we play in patients' journey to recovery. We aim to show them that they are valuable to each one of us, that they matter and that we have their best interests at heart."

Anna Mataboge

"Our attitude towards our work plays a key role in how we approach daily tasks. It is essential that we determine the needs of the client. I am very proud of the team I work with. I could not have achieved an improved patient score without their dedication to the vision. This contract is very special to me and when faced with challenges, I rise above them with a radiant smile."



WHAT'S NEW IN THE WORLD OF HYGIENE AND PEST CONTROL?

By the Pest Control Solutions team

Pest control while recovering from lockdown

During lockdown periods, structural pests occupied empty buildings, making them their home. Upon returning to their workspaces, clients noticed an increase in pest activity. Restricted access and movement within buildings, during lockdown periods, increased pests' infestation levels. This, in turn, gave way to repeated lifecycles among fast breeding pests, which resulted in a drastic increase in their population. All of the abovementioned highlighted the following:

- The importance of integrated pest management programmes. This is an important step in preventing the spread of many diseases.
- Integrated pest management is essential in curbing the multiplication of pests and reducing or preventing structural damage caused by high infestation levels.

We offer a range of services aimed at reducing and eliminating pests in any environment, including warehouses, schools, offices and healthcare facilities to name a few. Our approach to pest control is holistic. We address the cause of the infestation, as well as the infestation itself. Our expert pest control operators, also known as PCOs, inspect and assess premises to identify causal factors. They then share these insights with our clients, in an effort to address the root causes and prevent future infestations from reoccurring. This results in a sustainable and responsible pest control offering.





Hygiene

The Covid-19 pandemic has cast a spotlight on good hand hygiene, a habit that is key in reducing the risk of exposure to viruses that cause Covid-19 infections. It has certainly shaped the hygiene industry's future for decades to come. Due to the new standards and regulations that have been introduced to help curb the spread of Covid-19 and other communicable diseases, businesses have had to implement additional measures to comply. Tsebo Solutions is well-equipped to offer businesses a comprehensive hygiene solution to ensure that they comply with these new standards.

Our knowledgeable and professional staff can tailor a solution that includes the allocation of hand sanitiser dispensers at critical risk points. We are able to advise on the different solutions available, and which would be best suited to your environment. We offer clients solutions that may include manual or sensor dispensers, paper-towel or hot-air dryers, as well as a range of dispenser colours and designs.

To further encourage good health through hygiene practices, we also offer ablation deep cleaning. This is a proven method of preventative maintenance that includes enzyme-based chemical flushing rims, fittings, pipe outlets and surrounding floors as well as ablation unit areas such as wash basins, showers, urinals and toilets. This thorough procedure reduces the build-up of the bacteria and urea responsible for malodours and stains. Done on a regular service cycle, this decreases the spread of bacteria and greatly improves the washroom experience.

NEWS FROM THE REGIONS

EXCELLENCE REWARDED



Thandeka Nzama and Jerminah Ngobeni

Inland: Mercedes-Benz Sandton

Jerminah Ngobeni, Tsebo Contract Manager at Mercedes Benz Sandton, received a Certificate of Excellence from our HR Manager, Thandeka Nzama.

This, after our client scored us 92% on the monthly operational survey and commended Jerminah for her excellent work ethic — always going the extra mile to maintain high cleaning standards.

SANDTON MEDICLINIC GOES THE EXTRA MILE

Inland: Sandton Mediclinic

In December 2021, our Sandton Mediclinic management team received a request to assist in cleaning the body hold.

Manager, Michael Mathebula, immediately roped in two members of his team to assist. This was no ordinary cleaning task as there was a large amount of body fluid spilled in the body hold. Michael did not only assemble and lead the team but did most of the cleaning himself. Our client commended Michael for leading from the front. Michael and the team received special treats from the hospital, as well as special recognition certificates from our CEO in recognition of their dedication and commitment.



Michael Mathebula (Contract Manager), Netshipise Ngelekanyo (Employee) and Siphon Myekeni (HR)

CEO CERTIFICATE FOR OUTSTANDING COMMITMENT

Inland: Bloemfontein Mediclinic

Maria Murashane was awarded with a CEO Certificate for Outstanding Commitment.

Maria currently works in Ward N at the Bloemfontein Mediclinic where she received numerous compliments from patients for her outstanding work.



Martha Murashane

FAREWELL TO A VALUED EMPLOYEE

KZN: Pietermaritzburg Mediclinic

Mediclinic Pietermaritzburg Contract Manager, Khosi Mthembu, retired at the end of February 2022, following a 23-year tenure with Tsebo Cleaning.

Stationed at Mediclinic PMB since July 2015, she was influential in managing the site and touching many lives throughout her career. Her contribution was celebrated at a function arranged by Mediclinic PBM.



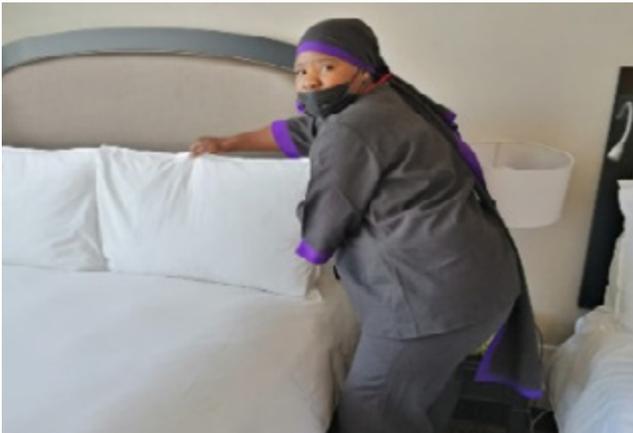
Yashika Maharaj, Khosi Mthembu and Janine Tuck

CAPE SUN REOPENS FOR BUSINESS

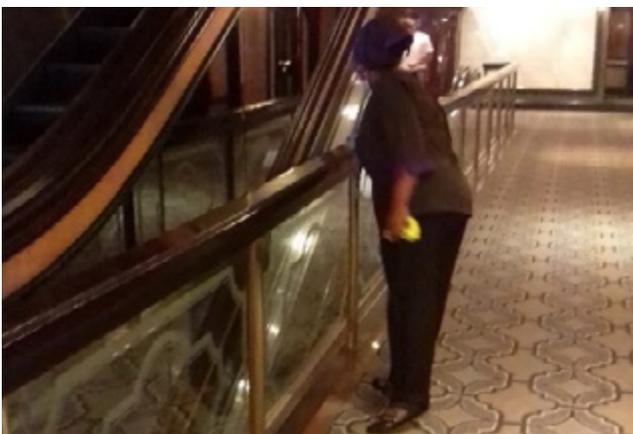
Western Cape: Sun International Cape Sun

The arrival of Covid-19 saw many businesses within the hospitality industry shut their doors until lockdown restrictions were eased and travelling was permitted again.

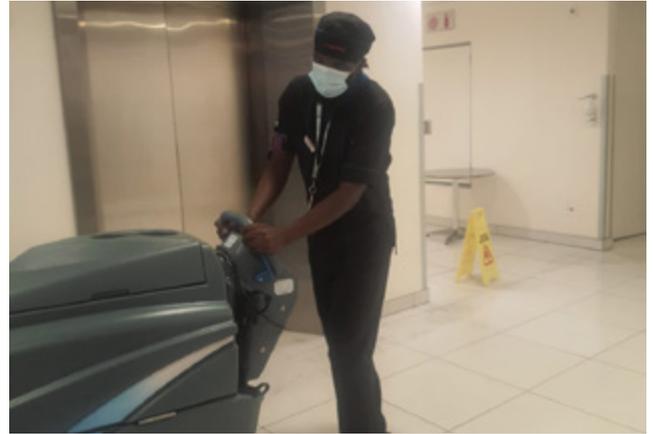
Cape Sun is finally open for business after closing shop for almost two years. Staff members are delighted to be back after a long period of unemployment. They are still as passionate about their work, ensuring that rooms are ready when guests check in and that the hotel's public spaces are always impeccable.



Anela Mgweshe



Xolisa Homani



Mzukisi Nqono scrubbing the floors using the ICE Robotics walk-behind machine.



Luyolo Buda focuses on detail cleaning at the lifts.

SPECIALISED CLEANING

Western Cape: Netcare Christiaan Barnard Hospital

Our Specialised Cleaning team conducted some deep floor cleaning at Netcare Christiaan Barnard Hospital using the ICE Robotics Walk-behind machine.

It usually takes the team four hours to scrub the floors using a single disc scrubber, as well as a wet and dry vacuum. The ICE Robotics Walk-behind machine reduced cleaning time significantly, saving the cleaners a total of two and half hours. This proves just how effective these walk-behind machines are in performing tasks.