

CONSISTENT COLLECTIVE EXCELLENCE - A GEM OF A PERFORMANCE



Tsebo Solutions Group, once again, has achieved remarkable success at the prestigious PMR Awards.

This achievement can be attributed to the diligence, commitment, client-centricity, and care displayed by our exceptional team members who form the heart of our organization. Now in their 34th year, the PMR Awards 2023 are the culmination of PMR Africa's annual national survey on Contract Facilities Management Companies and Contract Cleaning Companies in South Africa. In the first survey, the respondents were asked to rate facilities management companies based on perceptions, with a strong focus on evaluating and measuring customer service and satisfaction across a range of 21 attributes, in the second, respondents were asked to rate contract cleaning companies on the perceived strengths and weaknesses of the companies they rated, across 27 attributes.

Tsebo Facilities Solutions, was honoured with a Diamond Arrow Award, securing the highest industry rating of 4.21 out of 5. This exceptional recognition reinforces our position as a leader among our competitors. Additionally, Tsebo Cleaning and Hygiene Solutions earned seven more accolades:

 **TSEBO FACILITIES SOLUTIONS - PMR DIAMOND ARROW AWARD**

 **TSEBO CLEANING AND HYGIENE SOLUTIONS - PMR DIAMOND ARROW AWARD COMMERCIAL**

 **TSEBO CLEANING AND HYGIENE SOLUTIONS - PMR DIAMOND ARROW AWARD EDUCATION**

 **TSEBO CLEANING AND HYGIENE SOLUTIONS - PMR DIAMOND ARROW AWARD HEALTHCARE FOR 20 CONSECUTIVE YEARS**

 **TSEBO CLEANING AND HYGIENE SOLUTIONS - PMR DIAMOND ARROW AWARD INDUSTRIAL**

 **TSEBO CLEANING AND HYGIENE SOLUTIONS - PMR GOLDEN ARROW AWARD ENTERTAINMENT**

 **TSEBO CLEANING AND HYGIENE SOLUTIONS - PMR GOLDEN ARROW AWARD HOSPITALITY**

 **TSEBO CLEANING AND HYGIENE SOLUTIONS - PMR GOLDEN ARROW AWARD RETAIL**

The PMR Awards have long been regarded as the ultimate accolade in service excellence. They serve as a testament to the trust our clients place in us and stand as a resounding affirmation of our collective commitment to excellence. We are immensely proud of our team's consistent dedication to providing exceptional service, which has been recognized and celebrated through these awards.

At Tsebo, we understand that our success hinges on the outstanding contributions of our people. Their unwavering dedication and commitment to delivering exceptional service continue to shape our organisation's reputation as an industry leader. We express our sincere gratitude to our team members for their exceptional work and congratulate them on these well-deserved accolades. Together, we will continue to strive for excellence, setting new standards and delivering outstanding service to our valued clients.

In conclusion, our remarkable achievements at the PMR Awards underscore our consistent collective excellence. These accolades serve as a reflection of the trust and confidence our clients have in us, further motivating us to surpass expectations and exceed industry standards. We remain committed to providing outstanding service and maintaining our position as an industry leader, continuously raising the bar for excellence in the cleaning industry.

Regards,

Monwabisi Kalawe
CEO Tsebo Cleaning and Hygiene

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